

# Website Content for Ontrack Authorised Partners

Your Partner for Professional Data Recovery – powered by  
Ontrack

## **Maximum data security. Fast recovery. Industry-leading technology.**

When data is lost, every minute counts. As an **Ontrack Authorised Partner**, we give you direct access to the most advanced data recovery technologies and decades of expertise. Whether it's a hard drive, server, NAS, SSD, or mobile device – we can help you to restore your critical data safely and minimize downtime.

Trust a global leader in data recovery. Trust us.

## Ontrack Authorised Partner – Professional Data Recovery with Trusted Technology

As an **Ontrack Authorised Partner**, we provide our customers with cutting-edge technologies, rapid response times, and the assurance of working with one of the world's leading data recovery specialists. This partnership enables us to rely on Ontrack's extensive expertise in any data-loss situation—whether involving mission-critical servers, hard drives, SSDs, mobile devices, or complete NAS/RAID systems. With more than 40 years of experience, over 1 million customers, and more than 120 petabytes of recovered data, Ontrack is recognized as a global market leader in data recovery.

## Customer Benefits of Our Ontrack Partnership

### 1. **Access to the World's Leading Data Recovery Lab**

Ontrack conducts over 50,000 successful data recoveries each year—even in highly complex scenarios such as RAID, NAS, virtual infrastructures, or damaged backups. For our customers, this means: high success rates with minimal downtime.

### 2. **Free Evaluation & Transparent Processes**

As an authorised partner, our customers benefit from a **free initial analysis** (depending on the case) and clear, transparent pricing—without hidden costs.

### 3. **Highest Security and Data Protection Standards**

Ontrack operates under strict security guidelines to ensure the protection of sensitive information throughout the entire recovery process, fully compliant with GDPR requirements.

### 4. **24/7 Availability – 365 Days a Year**

Data loss doesn't follow business hours. As an Ontrack Partner, we have direct access to a global expert team that is available around the clock and can handle time-critical emergencies immediately.

#### 5. Expertise for Every Type of Data Loss

Whether caused by **hardware failure, logical corruption, water or fire damage, accidental deletion, cyberattacks, or natural disasters**, Ontrack has proven solutions for every scenario.

#### 6. Cutting-Edge Technology for Any Storage System

Ontrack provides solutions for virtually all devices and systems:

- HDDs & SSDs
- RAID / NAS / Server
- Smartphones & tablets
- Virtual machines (VMware, Hyper-V, Citrix, and more)
- Tapes & legacy systems

#### 7. Added Value Through Exclusive Partner Advantages

Our status as an Ontrack Authorised Partner gives our customers direct access to:

- Global R&D specialists
- Discounts on data management & recovery software
- Prioritised support channels
- Marketing & informational materials that enhance service quality

## Our Joint Services with Ontrack

- **Data Recovery**  
Reliable recovery of lost data – on any device, any storage medium, and for every type of failure.
- **Server & Cloud Restoration**  
Recovery of data from Microsoft 365, Exchange, SQL Server, SharePoint, and more.
- **Tape Management & Archive Data**  
Professional handling or disposal of aged backup media – fully GDPR compliant.
- **Secure Data Erasure**  
Certified erasure methods for devices at the end of their lifecycle.

## Why This Partnership Is Invaluable for Your Data

Our cooperation with Ontrack creates a comprehensive safety net for any data loss scenario:

- **Fast response times** in emergencies
- **High recovery rates** through state-of-the-art lab technology
- **A single point of contact** for all data loss concerns
- **End to end service**, from analysis to recovery to secure delivery & support

This ensures long-term protection for businesses and private customers while reducing unexpected downtime.